**Contractual Requirement - Statement of Intent**

**Offering and promoting Patient Online services by March 2015**

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| **Practice contact details**  Surgery Name: Dunster Surgery  Address: 3 Park Street Dunster Somerset TA24 6SR  Telephone: 01643 821244  Email Address: Georgina.langley@porlockmc.nhs.uk | **Clinical system details**  GP System Supplier - Emis  GP System Version -Emisweb |

**GMS / PMS 2014-15 Contractual Requirement for Patient online Services**

It is a contractual requirement for GP practices to offer and promote to patients: online booking of appointments, ordering of repeat prescriptions and by 31st of March 2015 access to summary information (as a minimum) in their patient record. If you need any guidance, advice or support please visit NHS England’s Patient Online Programme’s web pages for more information http://www.england.nhs.uk/ourwork/pe/patient-online/

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| **Patient online access**  ***(GMS Schedule 6, part 5, new paragraph 74C, PMS Schedule 5, part 5, paragraph 70D)***  [*http://www.legislation.gov.uk/uksi/2014/465/regulation/14/made*](http://www.legislation.gov.uk/uksi/2014/465/regulation/14/made) (GMS)  [*http://www.legislation.gov.uk/uksi/2014/465/contents/made*](http://www.legislation.gov.uk/uksi/2014/465/contents/made) (PMS) | |
| 1. Patients at this practice can book appointments online. | No |
| 1. Patients at this practice can order their repeat prescriptions online. | Yes |
| 1. Patients at this practice can access summary information from their medical record online. | No |
| 1. Patient records are transferred using GP2GP facility | Yes |
| 1. Information is uploaded to the Summary Care Record on a daily basis (for records of patients opted into this element) | Yes |
| 1. If ‘No’ to questions 3-5 above what plans are in place to enable this facility by 31 March 2015 (subject to systems/software availability)? | |

Signed: Georgina Langley

Title Practice Manager

**Alternative example**

**Practice Plan – Improving patient online services 2014/2015**

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**Plan to meet 2014-15 Contractual Requirement for patient online services**

This practice does not currently offer patients’ facilities to book, view, amend, cancel and print appointments online. This is something intend to commence by the end of the year.

This practice currently offers the facility for some patients to order their repeat medication online. We plan to extend this with the use of Emisweb to include patients being able to order, view and print a list of their repeat prescriptions or medicines and appliances.

This practice plans to offer patients facilities to view on line, export or print any summary information from their record, relating to medications, allergies, adverse reactions and any other items agreed between the practice and individual patient, subject to the availability of supporting guidance, NHS GP systems and software.

This practice uses GP2GP to transfer patient records when patients move practice.

This practice uploads information daily to the Summary Care Record system (for those patients who have not opted out).

We will publicise and promote our online services to our practice patients through the practice website, practice waiting room leaflets, posters and the Patient Participation Group by **the end of January 2015**.

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|  | **Planned activity** | **Date** |
| 1 | Agree an initial small group of patients to use access to records | December 2014 |
| 2 | Write up practice policies and internal staff awareness sessions | December 2014 |
| 3 | Publicise and promote this information to patients .  Review any nationally provided supportive material from RCGP/NHS England  Train relevant staff for access (i.e. reception) | December 2014 |
| 4 | Commence summary information access to records for patients in practice who request this  Publicise online services to patients through website and PPG | January 2015 onwards |